

# KLOGS®

## FOOTWEAR

Feel Better. Work Better. Live Better.



## SPRING/SUMMER 2020

# KLOGS® ARE MADE FOR PEOPLE WHOSE LIVES ARE TOUGH ON THEIR FEET.

We've spent decades innovating and perfecting the technology that goes into every pair of KLOGS®. All our styles deliver unsurpassed support, great fit and superior protection for those who spend long hours on their feet.

KLOGS comfort comes in many colors, patterns and styles. Explore our Essentials, Classic and Enhance collections to find the looks your customers want and the performance they demand.



## TECHNOLOGY THAT WORKS



### TRUComfort® Insole

All KLOGS come with our durable polyurethane insoles. They are removable, latex-free, antimicrobial and odor resistant. These insoles have a deep heel cup and arch support for a secure fit that helps prevent back, leg and foot fatigue.



### TRUBase® Outsole with PURGrip® Treads

Every style of KLOGS features lightweight, flexible TRUBase® Outsoles, made from high quality polyurethane that's specially contoured for stability and support. The non-marking PURGrip® traction layer adds extra protection against slips on wet or oily surfaces.

### PURGrip +™ Rubberized Treads

Our Enhance Collection KLOGS feature our new, exclusive PURGrip+™ rubberized treads for support, energy return and superior traction. These outsoles are made with lightweight TPU film so they're non-marking, easy to clean and stand up to abrasion.





# ESSENTIALS COLLECTION: Comfort that Works

These shoes are designed for demanding professionals who spend hours on their feet. Molded from high quality polyurethane, KLOGS® Essentials are contoured for comfort and fit. Our TRUBase® Outsole with PURGrip® traction works overtime to protect from slips on wet or oily surfaces. Your customers will appreciate the superior arch support and heel cushioning of the TRUComfort® Insoles as soon as they slip on a pair of KLOGS. The Essentials Collection features polyurethane uppers that clean up easily with soap and water, making them ideal for culinary professionals.





Black – 6002

## ABILENE (0012)

Heel Height: 1.75"

MSRP: \$59.95 | CODE: 002800

Color	Medium	Wide	Replacement Insole Style #
Black	6-12	7-13	101, 102, 103

Whole Sizes Only



Black – 6002

## BOCA (0011)

Heel Height: 1.75"

MSRP: \$59.95 | CODE: 002800

Color	Narrow	Medium	Wide	Replacement Insole Style #
All colors	5-12	5-13	6-14	101, 102, 103, 104, 105

Whole Sizes Only



Mahogany – 6049



Navy – 6003



White – 6001

## DUSTY (0007)

Heel Height: 1.75"

MSRP: \$59.95 | CODE: 002800



Black – 6002

Color	Narrow	Medium	Wide	Replacement Insole Style #
All colors	5-12	5-13	6-14	101, 102, 103, 104, 105

Whole Sizes Only



Gloss Black – 6020



Chestnut – 6004



Navy – 6003



White – 6001

## SPRINGFIELD (0003)

Heel Height: 1.25"

MSRP: \$59.95 | CODE: 002800



Navy – 6003

Color	Medium	Wide	Replacement Insole Style #
All colors	5-14	5-14	101, 102, 103, 104, 105, 106

Whole Sizes Only



Black – 6002



Chestnut – 6004



White – 6001



**Black – 6002**



**White – 6001**

## TIBURON (0021)

Heel Height: 1.25"

MSRP: \$59.95 | CODE: 002800

Color	Medium	Wide	Replacement Insole Style #
All colors	5-14	5-14	101, 102, 103, 104, 105, 106

Whole Sizes Only



## JOPLIN (0016)

Heel Height: 1.25"

MSRP: \$69.95 | CODE: 003200



**Black- 6065**

Color	Medium	Wide	Replacement Insole Style #
Black	5-14	5-14	101, 102, 103, 104, 105, 106

Whole Sizes Only



- **Meets ASTM F2892-11 requirements for Static Dissipative footwear (SD)**
- regulates the build-up of electrical charge in a person's body
- commonly used in manufacturing of computer components, solvent-based paints, explosives, and plastics
- reduces the risk of static shock to people
- reduces the risk of static shock to the manufactured product
- recent tested results are between 6-14 meg ohm of resistance
- KLOGS® SD Footwear is MADE IN USA



Black – 6002

## KENNETT (0015)

Heel Height: 1 5/8"

MSRP: \$44.95 | CODE: 002100

Color	Medium	Wide	Replacement Insole Style #
Black	7-15	7-15	101, 102, 103, 104, 105, 106

Whole Sizes Only



Black – 6002

## SEDALIA (0014)

Heel Height: 1 5/8"

MSRP: \$44.95 | CODE: 002100

Color	Medium	Wide	Replacement Insole Style #
Black	5-14	5-14	101, 102, 103, 104, 105, 106

Whole Sizes Only





# CLASSIC COLLECTION: Fashion Meets Function

KLOGS Classic means comfort from heel to toe thanks to our innovative technology. And, just like the professionals who wear them, they have plenty of personality. Our durable TRUBase® Outsoles and soft, polyurethane TRUComfort® Insoles give you superior arch support and a secure fit. Each shoe in the collection features our exclusive PURGrip® traction layer for slip-resistance on wet or oily floors. With a wide range of colors, playful patterns and styles, KLOGS Classics are sure to get noticed.



easy care



slip & oil resistant



orthotic friendly



## NAPLES (3001)

Heel Height: 1.75"

MSRP: \$129.95 | CODE: 006000

\*Pricing exceptions noted below specific colors



**Sloth Party Patent – 0535**  
Available February 15, 2020

Color	Medium	Wide	Replacement Insole Style #
Black Smooth, Black Oil	5, 6-10, 11, 12	6, 7-11, 12, 13, 14	104, 105, 106
Black Tool	5, 6-10, 11, 12	6, 7-10, 11, 12	104, 105, 106
Brown JW Floral, Infield Chaos, White Smooth*	5, 6-10, 11	7-10, 11, 12, 13	104, 105, 106
Abstract Floral Patent, Black Torcello, Blurred Line, Feather Light Patent, Rainbow Tooled, Silver Milli	6-10, 11	7-10	104, 105
Black Patent*, Blue Puff Patent, Castle FG, Dainty Hearts, Gold/Green Leaves, Henna Patent, Lilac Petrol, Matrix Patent, Multi Croco, Peacock Canvas, Sloth Party Patent	6-10, 11	-----	104, 105



**Abstract Floral Patent – 0534**  
Available January 15, 2020



**Black Torcello – 0532**  
Available February 15, 2020



**Dainty Hearts – 0536**  
Available February 15, 2020



**Gold/Green Leaves – 0531**  
Available February 15, 2020



**Henna Patent – 0457**  
Available January 15, 2020



**Multi Croco – 0530**  
Available February 15, 2020



**Black Oil – 0011**



**Black Patent – 0047**  
\*Whole Sizes Only



**Black Smooth – 0003**



**Black Tool – 0066**



**Blue Puff Patent – 0492**  
\*MSRP: \$124.95 | CODE: 005700



**Blurred Line – 0511**  
Limited availability



**Brown JW Floral – 0431**



**Castle FG – 0416**



**Feather Light Patent – 0512**



**Infield Chaos – 0433**



**Lilac Petrol – 0491**  
\*MSRP: \$124.95 | CODE: 005700



**Matrix Patent – 0493**  
\*MSRP: \$124.95 | CODE: 005700



**Peacock Canvas – 0513**



**Rainbow Tooled – 0515**



**Silver Milli – 0489**  
\*MSRP: \$124.95 | CODE: 005700



**White Smooth – 0001**  
\*available in 10.5 W

## MISSION (3087)

Heel Height: 1"

MSRP: \$129.95 | CODE: 006000

\*Pricing exceptions noted below specific colors



**Paris Love Patent – 0541**  
Available January 15, 2020

Color	Medium	Wide	Replacement Insole Style #
Black Smooth	5, 6-10, 11, 12	7-11, 12, 13, 14	104, 105, 106
Black Oil, Infield Chaos	6-10, 11, 12	7-11, 12, 13, 14	104, 105, 106
Black Tooled, Hawaiian Nights, Multi Zebra, Purple/Blue Iridescent, Records Patent, Shell Patent, Silver Zebra, That Girl Patent	6-10, 11	7-10	104, 105
Aztec Canvas, Bubbles, Castle FG, Eggplant Torcello, Hearts Patent, Pyramid, Paris Love Patent, Tropical Patent, True Love, White Smooth	6-10, 11	-----	104, 105



**Eggplant Torcello – 0538**  
Available February 15, 2020



**Records Patent – 0540**  
Available February 15, 2020



**Silver Zebra – 0542**  
Available February 15, 2020



**True Love – 0539**  
Available February 15, 2020



**Aztec Canvas – 0517**  
Limited availability



**Black Oil – 0011**



**Black Smooth – 0166**



**Black Tooled – 0066**



**Bubbles – 0505**  
\*MSRP: \$124.95 | CODE: 005700





Castle FG – 0416



Infield Chaos – 0433



Hawaiian Nights – 0518  
Limited availability



Hearts Patent – 0519



Multi Zebra – 0506  
\*MSRP: \$124.95 | CODE: 005700  
Limited availability



Purple/Blue Iridescent – 0508  
\*MSRP: \$124.95 | CODE: 005700



Pyramid – 0494



Shell Patent – 0520



That Girl Patent – 0504  
\*MSRP: \$124.95 | CODE: 005700



Tropical Patent – 0503  
\*MSRP: \$124.95 | CODE: 005700



White Smooth – 0168



## MOXY (3169)

Heel Height: 1"

MSRP: \$129.95 | CODE: 006000



**Daisy Pop Patent – 0545**  
Available January 15, 2020

Color	Medium	Wide	Replacement Insole Style #
Black Camo, Black Full Grain, Daisy Pop Patent	6-10, 11	7-10	104, 105
Blue Camo, Blue/Purple Leaves, Cherry Blossom Patent, Night Garden, Paris Patent, Poppy Canvas, Rainbow Tooled	6-10, 11	-----	104, 105



**Black Camo – 0543**  
Available February 15, 2020



**Blue/Purple Leaves – 0544**  
Available February 15, 2020



**Cherry Blossom Patent – 0547**  
Available February 15, 2020



**Poppy Canvas– 0546**  
Available January 15, 2020



**Black Full Grain – 0427**



**Blue Camo – 0527**



**Night Garden – 0521**



**Paris Patent – 0435**



**Rainbow Tooled – 0515**

## LEENA (3168)

Heel Height: 0.75"

MSRP: \$114.95 | CODE: 005400

\*Pricing exceptions noted below specific colors



**Dainty Hearts – 0536**  
Available February 15, 2020

Color	Medium	Wide	Replacement Insole Style #
All colors	6, 7-10, 11	-----	114, 115, 116, 117



**Silver Paisley – 0549**  
Available February 15, 2020



**Abyss Brilliant – 0498**  
\*MSRP: \$114.95 | CODE: 005200



**Black Brilliant – 0509**



**Blurred Line – 0522**



**Marine Brilliant – 0499**  
\*MSRP: \$114.95 | CODE: 005200



**Mermaid – 0526**

## HADLEY (3175)

Heel Height: 0.75"

MSRP: \$114.95 | CODE: 005200



**Dusty Blue – 0554**

Available March 10, 2020

Color	Medium	Wide	Replacement Insole Style #
All colors	6, 7-10, 11	-----	114, 115, 116, 117



**Black/Black – 0557**

Available March 10, 2020



**Moss Green – 0556**

Available March 10, 2020



**Wind Chime – 0555**

Available March 10, 2020

**VILLA OUTSOLE**

## SAIL (3170)

Heel Height: 1"

MSRP: \$129.95 | CODE: 006000



**Black Full Grain – 0427**

Color	Medium	Wide	Replacement Insole Style #
All colors	6-10, 11	-----	104, 105



**JW Floral – 0431**



**Multi Zebra – 0506**  
Limited availability

**NEWPORT OUTSOLE**

## AUSTIN (3033)

Heel Height: 1.75"

MSRP: \$129.95 | CODE: 006000



**Cocoa/Cinnamon – 0469**

Color	Medium	Wide	Replacement Insole Style #
Black Flower Tool, Brown Flower Tool, Taupe Suede Tapestry	5, 6-10, 11	7-10	104, 105
Black Smooth, Cocoa/Cinnamon, Clove/Black	6-10, 11	7-10	104, 105



**Clove/Black – 0470**



**Black Flower Tool – 0278**



**Black Smooth – 0003**



**Brown Flower Tool – 0254**



**Taupe Suede Tapestry – 0039**

**NEWPORT OUTSOLE**

## CAROLINA (3029)

Heel Height: 1.75"

MSRP: \$129.95 | CODE: 006000



**Eggplant Torcello – 0538**  
Available February 15, 2020

Color	Medium	Wide	Replacement Insole Style #
All colors	6-10, 11	7-9, 10	104, 105



**Steel Blue – 0537**  
Available February 15, 2020



**Black Smooth – 0003**

**NEWPORT OUTSOLE**

## IMPERIAL (3141)

Heel Height: 1.75"

MSRP: \$129.95 | CODE: 006000



**Black Full Grain – 0325**

Color	Medium	Wide	Replacement Insole Style #
Black	6-10, 11	7-10	104, 105



**NEWPORT OUTSOLE**



**Black Smooth – 0003**

## SONORA (3036)

Heel Height: 1.75"

MSRP: \$129.95 | CODE: 006000

Color	Medium	Wide	Replacement Insole Style #
Black	6-10, 11	7-11, 12, 13	104, 105, 106

**VILLA OUTSOLE**

## BRISBANE (3131)

Heel Height: 1"

MSRP: \$129.95 | CODE: 006000



**Black – 0003**

Color	Medium	Wide	Replacement Insole Style #
Black	6-10, 11	-----	104, 105

NAPA OUTSOLE



Black Full Grain – 0427

## GALLEY (3173)

Heel Height: 1"

MSRP: \$89.95 | CODE: 004600

Color	Medium	Wide	Replacement Insole Style #
All colors	6, 7-10, 11	-----	114, 115, 116, 117



White Full Grain – 0001

NAPA OUTSOLE



Black Full Grain – 0427

## PADMA (3174)

Heel Height: 1"

MSRP: \$89.95 | CODE: 004600

Color	Medium	Wide	Replacement Insole Style #
Black Full Grain	6, 7-10, 11	-----	114, 115, 116, 117

ATLANTIC OUTSOLE



## ACE (3171)

Heel Height: 1.25"

MSRP: \$89.95 | CODE: 004600

Color	Medium	Wide	Replacement Insole Style #
Black Full Grain	5, 6-10, 11	-----	104, 105

Black Full Grain – 0427

ATLANTIC OUTSOLE



## MAVEN (3172)

Heel Height: 1.25"

MSRP: \$89.95 | CODE: 004600

Color	Medium	Wide	Replacement Insole Style #
Black Full Grain	5, 6-10, 11	-----	104, 105

Black Full Grain – 0427

# ENHANCE COLLECTION:

## Comfort & Performance are a Breeze

Give your customers a new spring in their step with KLOGS Enhance shoes. Resilient TRUBase® comfort soles are layered with our exclusive PURGrip+™ rubberized treads to provide support, energy return and superior traction. What's more, these outsoles are made with lightweight TPU film so they're non-marking, easy to clean and stand up to abrasion. Our breathable, stretchable knit styles are a cool choice for a lightweight shoe that combines unmatched comfort, support and performance.



easy care



slip & oil resistant



orthotic friendly

## EVOLVE (3176)

Heel Height: 1.5"

MSRP: \$134.95 | CODE: 006250



**Steel Gray – 0559**  
Available March 10, 2020

Color	Medium	Wide	Replacement Insole Style #
All colors	6, 7-10, 11	-----	104, 105



**Black/Black – 0557**  
Available March 10, 2020



**Black/White – 0558**  
Available March 10, 2020



## GLIDE (3177)

Heel Height: 1.5"

MSRP: \$134.95 | CODE: 006250



**Black/Black – 0557**

Available March 10, 2020

Color	Medium	Wide	Replacement Insole Style #
All colors	6, 7-10, 11	-----	104, 105



**Chateau Gray – 0564**

Available March 10, 2020



**Navy – 0562**

Available March 10, 2020

# MEN'S COLLECTIONS:

## Comfort & Performance Designed for Men

KLOGS men's styles are outfitted with the durable polyurethane PURBase® Outsoles and PURGrip® treads for protection against wet or oily floors. Paired with our TRUComfort® Insoles, all men's styles have superior arch support and cushioning for relief from leg, back and foot fatigue. TRUComfort Insoles are odor-resistant, latex-free and removable. Men's styles are available in the Essentials and Classic Collections in a variety of colors and styles.



easy care



slip &amp; oil resistant



orthotic friendly





**Black – 6002**



**Chestnut – 6004**

## BISTRO (0017)

Heel Height: 1.75"

MSRP: \$59.95 | CODE: 002800

Color	Medium	Wide	Replacement Insole Style #
All colors	7-13	-----	101, 102, 103

Whole Sizes Only



## EDGE (0018)

Heel Height: 1.75"

MSRP: \$59.95 | CODE: 002800

Color	Medium	Wide	Replacement Insole Style #
All colors	7-13	-----	101, 102, 103

Whole Sizes Only



**Black – 6002**



**Chestnut – 6004**



Black – 6002

## ZEST (0019)

Heel Height: 1.25"

MSRP: \$59.95 | CODE: 002800

Color	Medium	Wide	Replacement Insole Style #
All colors	7-13	-----	101, 102, 103

Whole Sizes Only



Chestnut – 6004



Black – 6002

## SHARK (0020)

Heel Height: 1.25"

MSRP: \$59.95 | CODE: 002900

Color	Medium	Wide	Replacement Insole Style #
Black	7-14	7-14	101, 102, 103, 104, 105, 106

Whole Sizes Only





**Black – 6002**

## STINGRAY (0022)

Heel Height: 1.25"

MSRP: \$59.95 | CODE: 002800

Color	Medium	Wide	Replacement Insole Style #
Black	6-13	-----	101, 102, 103

Whole Sizes Only





VILLA OUTSOLE

## RAVEN (7017)

Heel Height: 1"

Leather Style

MSRP: \$89.95 | CODE: 004600



**Black – 0427**

Available January 15, 2020

Color	Medium	Wide	Replacement Insole Style #
Black	8-12, 13, 14	9-12, 13, 14	105, 106

VILLA OUTSOLE

## ARBOR (7011)

Heel Height: 1"

Leather Style

MSRP: \$129.95 | CODE: 006000



**Infield Chaos – 0433**

Color	Medium	Wide	Replacement Insole Style #
All colors	8-12, 13, 14	9-12, 13, 14	105, 106



**Black – 0003**

VILLA OUTSOLE

## KNIGHT (7012)

Heel Height: 1"  
Leather Style

MSRP: \$129.95 | CODE: 006000



Black – 0003

Color	Medium	Wide	Replacement Insole Style #
Black	8-12, 13, 14	9-12, 13, 14	105, 106

VILLA OUTSOLE

## MACE (7014)

Heel Height: 1"  
Leather Style

MSRP: \$129.95 | CODE: 006000



Infield Chaos – 0433

Color	Medium	Wide	Replacement Insole Style #
All colors	8-10, 11, 12, 13	-----	105, 106



Black Oil – 0011



Black Smooth – 0003



## NASHUA (7013)

Heel Height: 1.75"

Leather Style

MSRP: \$129.95 | CODE: 006000

Color	Medium	Wide	Replacement Insole Style #
All colors	8-10, 11, 12, 13	-----	105, 106

**Infield Chaos – 0433**

\*not available in 9.5 M



**Black Oil – 0011**



**Black Smooth – 0003**

## COMPRESSION SOCKS (1050)

MSRP: \$19.95 | CODE: 000725

### COMPRESSION LEVEL

15-20mm/HG

Graduated Compression

Color	Small/Medium	Large/XL
All colors	8-11	10-13



**Black – 4148**

Available October 15, 2019



**Navy – 4149**

Available October 15, 2019



**Dots Multi Navy – 4150**

Available October 15, 2019



**Stripes Multi Navy – 4151**

Available October 15, 2019



**Dots Multi Blue – 4152**

Available October 15, 2019



**Stripes Multi Blue – 4153**

Available October 15, 2019



**Ribbons Black/Pink – 4154**

Available October 15, 2019



**Ribbons Pink/Pink – 4155**

Available October 15, 2019

## TRUComfort® INSOLES

MSRP: \$20.95 | CODE: 000850

Your days are too demanding to yield to foot pain. Engineered using proprietary technology to keep you comfortable and on the go, our insoles protect your feet by increasing pressure distribution to alleviate hot spots and disperse pressure points. Molded support ribs reinforce the arch and a contoured heel cup cradles the heel for additional stability. Our insoles are designed to make a hectic work day feel like a stroll in the park.



- 1 POLYURETHANE CONSTRUCTION**
  - redistributes weight evenly across steps
  - stabilizes the heel
  - prevents aching feet and tired legs
  - retains its shape for longer-lasting comfort over extended periods of time
- 2 ULTRON® TECHNOLOGY**
  - enhances cushioning
  - provides support exactly where you need it
  - Absorbs shock for excellent energy return on hard surfaces
- 3 DEEP HEEL CUP**
  - cradles the heel for additional stability
- 4 ANTI-MICROBIAL MICROFIBER LINER**
  - reduces friction
  - prevents hot spots, blisters
  - resists odor, bacteria

## REPLACEMENT INSOLE SIZE CHART

Slightly thicker padding

KLOGS ESSENTIALS COLLECTION						NON BRAND	
	Abilene	Boca Dusty	Kennett Sedalia Springfield Tiburon	Shark	Bistro Edge Stingray Zest	Men	Women
<b>101</b>	6 - 8 Med 7 - 8 Wide	5 - 8 Med 6 - 8 Wide	5 - 8 Wide	7 Wide	6 Med		5 - 8 Med 6 - 8 Wide
<b>102</b>	9 - 12 Med 9 - 12 Wide	9 - 12 Med 9 - 12 Wide	9 - 12 Wide	8 - 11 Wide	7 - 11 Med	7 - 10 Med	8.5 - 12 Med 8.5 - 12 Wide
<b>103</b>	13 Wide	13 Med 13 - 14 Wide	13 - 15 Wide	12 - 14 Wide	12 - 13 Med	10.5 - 13 Med	12.5 - 15 Med 12.5 - 15 Wide
<b>104</b>		5 - 8 Narrow	5 - 8 Med	7 Med			5 - 8 Med 6 - 8 Wide
<b>105</b>		9 - 12 Narrow	9 - 12 Med	8 - 11 Med		7 - 10 Med	8.5 - 12 Med 8.5 - 12 Wide
<b>106</b>			13 - 15 Med	12 - 14 Med		10.5 - 13 Med	12.5 - 15 Med 12.5 - 15 Wide

KLOGS CLASSIC AND PERFORMANCE COLLECTIONS						
	Atlantic (all styles)	Newport & Enhance (all styles)	Pacific (all styles)	Villa (all styles)	Napa & Port (all styles)	Men's (all styles)
<b>104</b>	5 - 8 Medium 5 - 8 Wide	5 - 8 Medium 5 - 8 Wide	5 - 8 Medium 5 - 8 Wide	5 - 8 Medium 5 - 8 Wide		
<b>105</b>	8.5 - 11 Medium 8.5 - 11 Wide	8.5 - 11 Medium 8.5 - 11 Wide	8.5 - 11 Medium 8.5 - 11 Wide	8.5 - 11 Medium 8.5 - 11 Wide		7 - 11 Medium
<b>106</b>	12 Medium 12 - 14 Wide	12 Medium 12 - 14 Wide	12 Medium 12 - 14 Wide	12 Medium 12 - 14 Wide		12 -13 Medium
<b>114</b>					5 - 6.5 Medium	
<b>115</b>					7 -8.5 Medium	
<b>116</b>					9 - 10.5 Medium	
<b>117</b>					11 - 12 Medium	

If you do not see your style listed, or are unsure of what size you need, please contact customer service.

**Phone: 888-388-5564 • Email: [info@klogsfootwear.com](mailto:info@klogsfootwear.com)**



## CREDIT TERMS

- All new accounts must be pre-approved by Latitudes, Inc. and by the area sales representative.
- Latitudes, Inc. standard terms are Net 30 days, with approved credit. A Latitudes, Inc. credit application must be completed, signed, and returned to Latitudes, Inc. before terms can be established.
- Retailers requesting shipment prior to credit approval can elect to take orders on a prepaid basis.
- All new accounts must complete, sign, and return the **Latitudes, Inc. Business Practices Policy** prior to merchandise being shipped.
- All accounts must complete, sign, and return the Latitudes, Inc. MAP Policy prior to merchandise being shipped.

## DELIVERY

- Latitudes, Inc. will make every effort to ship all in-stock merchandise within 72 business hours from receipt of order. Orders received after 4:00 CST may not be processed until the following business day.
- **STOCK ITEM:** It is Latitudes, Inc. intention to maintain a high level of service on core items that are considered to be critical to the success of our business and that of our valued re-sellers. Any leather merchandise designated as a “STOCK ITEM” is being ordered by Latitudes, Inc. on a monthly replenishment program to insure the ability to service reorders as they come in. We encourage all retailers to order Leather KLOGS Footwear product with a lead time of 30-60 days as they evaluate their sales and projected needs.
- Items designated Limited Availability may not be available for shipment if not pre-ordered at the start of the season.
- 6 weeks should be allowed for items not in stock.
- All back-orders are considered valid and will be shipped with applicable shipping charges applied.
- All orders will be shipped via UPS Ground unless otherwise requested. All other shipment methods should be submitted in writing, accompanied by the necessary shipping carrier account information.
- Retailers will be notified in the event of anticipated unusual delays in our delivery schedule.
- Shipments refused for any reason other than shipper error will be assessed a \$5.00 per pair re-stocking fee and applicable shipping charges.
- A \$5.00 service charge will be applied to all one-pair drop-ship orders. An \$8.00 service charge will be applied for multiple-pair orders.
- Transshipping products is not permitted without prior written approval from Latitudes, Inc.

## PAYMENT TERMS

- Failure to pay invoices within terms is grounds for non-shipment. In the event of non-shipment, retailers will be notified in writing.
- Claims regarding invoice discrepancies must be made within 30 days of invoice date.
- Deductions from payments should not be made until credit memos are issued.
- Retailers choosing to use Master Card, Visa, or American Express as their selected method of payment will be extended Net 15 day terms.

## RETURNS

- Returns will be accepted for defective merchandise only.
- All returns must be assigned an RA#, a \$5.00 per pair re-stocking fee will be assessed for invalid RA#'s.
- If a return authorization is given for non-defective merchandise, a \$5.00 per pair re-stock fee will be assessed.
- Call tags and freight reimbursement will only be granted if the product being returned is a quality defect or was received due to an error made in Latitudes, Inc. order entry or Latitudes, Inc. warehouse shipping.

## DELIVERY

Our pledge is to deliver exceptional service to our retail partners and quality, comfort footwear to the consumer. Our goal is to build a lifelong relationship with both you and the consumer. If, during the first year of wear, a customer experiences quality issues with any of our styles, please contact us so that together we can ensure complete consumer satisfaction.



**KLOGS.**  
FOOTWEAR

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Sullivan, Missouri 63080  
888-388-5564

[klogsfootwear.com](http://klogsfootwear.com)

**KLOGS.**  
FOOTWEAR

